

Building professionalism in project management.TM

# 100's NUGGET

### Project Management Institute Eastern Iowa Chapter

P.O. Box 1811 Cedar Rapids, IA 52406-1811

http://www.pmieasterniowa.org communications@pmieasterniowa

PMI global website is revamped.

Check it out at www.pmi.org



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2007 Issue 08 August 2007

### **Our Next Chapter Meeting - August 14th**

This month's chapter breakfast meeting will be held Tuesday, August 14, 7:30 a.m. to 9:00 a.m. at the Clarion Hotel and Convention Center at 525 33rd Ave SW in Cedar Rapids. The Clarion Hotel and Convention Center phone number is (319) 366-8671.

**Program:** "What your project team ISN'T telling: asking the right questions to get the right answers" by Timothy Johnson

"I don't know" - "OK, I guess" - "we're doing fine" - "we'll let you know if we need anything" - "would you just leave us alone already?"

Sound familiar? Chances are high that you've heard one or more of these from your project team. If your project team is delivering the projects late and weak, but the excuses are coming early and strong, then this presentation is for you. Targeted for program managers, project sponsors, and executives overseeing project teams, Timothy Johnson will point out the warning signs of poor project management (and poor communication), how you can ask the right questions (and follow-up questions) to obtain the information needed to truly manage your project's progress.

#### Program Schedule:

7:30 - 7:45 Registration, breakfast, and social time

7:45 - 7:50 Opening by chapter president / chapter officers

7:50 - 8:40 Presentation

8:40 - 9:00 Final announcements and wrap-up

#### Our Breakfast Menu (subject to change):

- Scrambled eggs
- Sausage
- French Toast
- Regular Coffee / Decaf Coffee / Hot Tea
- Milk
- Fruit Juices

Cost: \$10.00 to chapter members and \$15.00 for guests.

Please note that the Chapter's attendance policy has changed to include a registration fee for all attendees. This is different from the previous policy of allowing attendees who were not eating to attend free of charge.

If you have not done so already, please RSVP no later than Thursday, August 9th to programregistration@pmieasterniowa.org. Once you send a RSVP, cancellations **must** be sent and received by noon, Monday, August 13 to avoid your being invoiced as a no-show for this chapter event.

Steve Sawyer, Director - Logistics PMI Eastern Iowa Chapter



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### President's Corner - by Darin Hart, PMP

Chapter Members and Guests,

The next four months are a busy time of the year for the leadership team of the Eastern lowa Chapter. During this time we are busy with the following:



- 2008 Board of Directors Election process
- 2008 Director appointment process
- Attendance at the PMI Region 2 conference held during September in Milwaukee
- Attendance at the PMI Leadership Institute meeting held during October in Atlanta
- Beginning of the Board transition process

Many of you may not be familiar with Region 2 or the intent behind the Region 2 meeting. The Region 2 Leadership meetings are held twice a year and attended by a variety of board members from the chapters within the region. Region 2 is comprised of twenty-one chapters in the Midwest including two chapters in Canada. Each meeting has a defined agenda, opportunity to work together in a collaborative manner, and share and build upon the successes of other chapters in the region. I attended my first Region 2 meeting two years ago and felt it was well worth the time commitment. I am confident our leaders who will be attending this fall will be able to bring back some good ideas to the chapter.

The annual North American PMI Leadership Institute Meeting provides an unique opportunity for your chapter leaders to become an even more dynamic and effective leaders through participation in a variety of group sessions, regional meetings, educational breakout sessions, and networking opportunities. I attended my first Leadership Institute meeting last fall and felt that it really provided me some valuable ideas to help strengthen our chapter. I hope to build upon these ideas by attending this years meeting.

The chapter leader's participation in these events requires an additional time commitment above and beyond their leadership position. I want to thank them all in advance for their dedication and commitment to the Eastern lowa Chapter. We are always looking for additional volunteers to help grow our chapter and deliver on our mission to "Provide a forum for professional project managers to promote the principles of the Project Management Institute through networking with other project managers, sharing project experiences, providing and receiving training, and supporting project managers in their certification efforts". If you are interested in getting more involved with the chapter as a director, member of a committee or in some other capacity please contact me at president@pmieasterniowa.org or our Director of Volunteer's at volunteers@pmieasterniowa.org.

Darin Hart, PMP, 2006 President, PMI Eastern Iowa Chapter

# Get Noticed — Eastern Iowa Chapter Shirts Are Available For Order



Our Eastern Iowa Chapter of PMI is pleased to offer chapter-branded shirts for sale to its members. The Shirt Order Form is available at the end of our 100's Nugget and on the chapter website, and provides the options and instructions for ordering the two styles of shirts being offered: a long sleeve woven shirt (\$30) and a short sleeve knit golf shirt (\$28). Options include Ladies and Unisex (male or female) cut, sizes from extra small to triple X, and many color choices to fit your current wardrobe. Embroidery design choices are PMI Eastern Iowa Chapter and PMI Eastern Iowa Chapter - PMP Certified.

Completed Shirt Order Forms and checks can be mailed to the chapter PO Box on the form. Comments and questions should be emailed to director.certifications@pmieasterniowa.org.



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## **Getting To Know Our Chapter Leadership Roles**

This newsletter section is dedicated to help our chapter's members and guests become aware of what the chapter's leadership team does. We welcome your comments and questions by email to communications@pmieasterniowa.org.

This month we are profiling the Director of Individual Outreach, currently staffed by Bhaskar Pulikal, MBA, CISA, PMP. Bhaskar was asked to provide his thoughts on the Director of Individual Outreach role.

The Director Individual Outreach is responsible for reaching out to Individuals both members and non-members. Bhaskar does this by seeking out and meeting people during the monthly chapter meetings. He also looks out for opportunities to meet other professionals interested in Project Management. This requires him to work closely with other Officials of Outreach group like VP of Outreach, Director of Corporate Outreach and Director of University Outreach. He initiated a meeting with Aegon as a part of this effort and it is currently under progress.

Our Chapter stalls are set up in various exhibitions from time to time, the latest such occasion being the OFB Expo sponsored by the Cedar Rapids Chamber of Commerce. Bhaskar managed the stall along with other volunteers for a couple of hours and used the occasion to reach out a large number of visitors.

For the second half of the year, it is being proposed that the Chapter be engaged in Community Outreach programs, which would involve pro bono services to various organizations involved with Community welfare. Chapter members and guests, who are interested in being a part of this new program, can contact Bhaskar directly about getting involved. Just send him an email at indoutreach@pmieasteriowa.org.

You are always welcome to contact Bhaskar about all the individual outreach services. Just send him an email at indoutreach@pmieasteriowa.org.

## Kansas City Mid-America PMI Chapter - PDD September 10&11 2007

The 6th annual "Professional Development Days" is being planned by the PMI Kansas City Mid-America chapter. A wide array of professional development opportunities from traditional lecture-type training to workshops with exercises to networking opportunities with other project managers is offered. The event represents sixteen exciting speakers and thirty interactive workshops over two days in September. Fourteen PDU's are available for any PMP's attending the entire conference. The 2007 KC-PMI Professional Development Days web site is now up: http://www.kcpmichapter.org/pdd07.html.

# **Important Notice To Our Chapter Members**

We need your help with your personal email addresses and other contact details!

As a member, you are requested to keep and update personal contact data within the PMI Global membership records. This contact data is made available to our Chapter so that we may update our membership records, including our email distribution listings.

At some point over the last several months, our email domain (pmieasterniowa.org) has been "blacklisted" by msn and hotmail as being a SPAM source. As a result, we are no longer able to successfully send our chapter email communications to msn and hotmail email addresses.

If you are (or intend on) using msn or hotmail for your PMI registered email address, we need for you to choose another provider. PMI members should login to the PMI Global membership site and adjust your membership preferred email address to an email address provided by someone other than msn or hotmail.

Thank you,

Doug Williams, PMP, VP of Communications and Publicity



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# **Chapter Meeting Program Recap - June 12, 2007**

### Program: "Every PMP Can Implement OPM3" by Jamie Northrup

This month's topic was, "Every PMP can Implement OPM3". Since the inception of the Organizational Project Management Maturity Model (OPM3) in 2003 many organizations have shown interest in the model. However many of these same organizations get intimidated by the depth and complexity of the model, and there is very little guidance out there to help organizations with OPM3 implementations. This presentation gave internal and external practitioners and consultants "tried and true" tools, tips, and guidance that they need to implement OPM3 in any organization that manages work through projects.



Attendance: 38 Guests: 03 Walk-ins: 10 No Shows: 02

### Chapter Meetings Schedule (subject to change)

	Date and Time	Location	Topic and Presenter
2	August 14 7:30 - 9:00 AM	Clarion Hotel & Convention Center, 525 33rd Ave SW, Cedar Rapids	"What your project team ISN'T telling: asking the right questions to get the right answers" by Timothy Johnson
	September 11 5:45 - 8:00 PM	Rugger's Cafe 420 Community Dr, North Liberty	"Develop a Healthy Project Plan from the Start" by Doug Williams
6	October 9 7:30 - 9:00 AM	TBD	"Communicating for Success in a Global Environment" by Jim Hummer

#### Check Out The PMI Global Website

Do you sometimes desire to know what is going on at the PMI Global level? Consider investing some time on the PMI global website (www.pmi.org) to learn more about PMI news items and events like the following:

- PMI launches major overhaul to their website.
- PMI's Project Management Professional (PMP®) credential program earns ISO accreditation.
- PMI hosts MEGA SeminarsWorld® Orlando, Florida USA 16-19 July.
- PMI launches career framework for practitioners.
- PMI hosts SeminarsWorld® in Washington, D.C., USA. 13-16 August.
- PMI launches career framework for organizations.

# Guess when PMI's 250,000th member will join.

PMI's 250,000th Member Race is underway and anyone may enter! The individual (member or nonmember) who guesses closest, without exceeding, the date and time that the 250,000th member joins PMI will be the winner. If no one guesses correctly, then the contest winner will be the individual who guesses closest without exceeding the actual time the 250,000th member joins. Visit the contest

> web page for information on rules, prizes, incentives and information on how members and nonmembers may enter the race. The sooner you enter, the better your chances to win.

http://www.pmi.org/prod/groups/public/documents/info/250KMemberRace.asp



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### **Membership Update**

# OH BOY! We have crossed over the 300 members count!

Help us keep above 300 by asking just one friend to become a new member this month.

The PMI Eastern lowa Chapter membership stands at **301**, with **157 PMP®s**. Listed below is the top 5 companies according to membership counts.

Rank	Company	Member Count	PMP Count
1	Pearson	95	58
2	Rockwell Collins	25	12
3	Vangent, Inc.	24	15
4	Intermec Technologies Corporation	17	11
5	University of Iowa	11	5
5	Aegon USA	11	2

#### New PMP®s:

No update to report.

#### **New Members:**

Welcome New Members: Tim Ewest, Wartburg College; Barbara Gehling, CPA, Iowa Health System; Lisa Maurer; Terry Perkins, Skyworks Solutions Inc; and Eric Smith, Vangent.

#### Welcome Back:

Brian McClain, RSM McGladrey.

#### **PMI Chapter Transfers:**

If you have a need to transfer chapters because you have moved or relocated due to employment location changes, be sure to update your membership data at the PMI global website, www.pmi.org.

#### **PMI Member Contact Updates:**

Update your membership data at the PMI global website, www.pmi.org.

# **Membership Notices**

#### **PMI Eastern Iowa Chapter Email Address Changes**

Just one more reminder that we have made changes to the email addresses for all of our director roles. Part of this is to work around the email command that prompts some email clients you may using to not like the period that existed within the old email address prefixes (i.e. director . newsletter). Our newsletter's Contacts page lists the updated email addresses. Due to spammers, we have also removed *webmail* email account.

#### **Chapter's Attendance Policy**

Please note that the Chapter's attendance policy has changed to include a registration fee for all attendees. This is different from the previous policy of allowing attendees who were not eating to attend free of charge.

We are also enforcing the meetings no-show policy for those that submit a RSVP. Once you send a RSVP, cancellations **must** be sent and received prior to the cancellation date and time indicated in the meeting notice in order to avoid being invoiced for the meeting.



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### Chapter Sponsored Professional Development (subject to change)

The following chapter sponsored professional development opportunities are available.

Date	Time	Course ID	Cost	PDUs	Location	Title
08/20/2007	5-9 pm	C100-3200	125 PMI Member 150 Non-Member	4	Kirkwood	Project Resource Management and Soft Skills
09/17/2007	5-9 pm	C100-3300	125 PMI Member 150 Non-Member	4	Kirkwood	Six Sigma Project Quality Management
10/15/2007	5-9 pm	C100-3400	125 PMI Member 150 Non-Member	4	Kirkwood	Project Procurement and Vendor Management

Send questions to professional@pmieasterniowa.org.

### Priority Management Training Schedule (subject to change)

The following Priority Management sponsored professional development opportunities are available.

Date	Course ID	PDUs	Location	Title
08/23/2007	1161-TN060100	7	Web workshop at your desk	Working Smart with Microsoft Outlook
09/11/2007	1161-TN070100	7	Web workshop at your desk	Working Smart with Lotus Notes
09/20/2007	1161-TN060100	7	Web workshop at your desk	Working Smart with Microsoft Outlook
10/11/2007	1161-TN060100	7	Cedar Rapids, IA	Working Smart with Microsoft Outlook
10/23 - 10/25/2007	1161-PMB00020	21	Cedar Rapids, IA	Project Management Breakthroughs
10/26/2007	1161-TN061161	7	Cedar Rapids, IA	Working Smart with Microsoft Project

Please find more details at http://www.prioritymanagement.com/rsmith/workshop\_schedule/ or send questions to rsmith@prioritymanagement.com.

# New Horizons Training Schedule (subject to change)

The following courses are available at New Horizons of Cedar Rapids in the coming months.

Date	PDUs	Location	Title		
08/6/2007	19.5	New Horizons	Introduction to Project Management		
08/09/2007	6.5	New Horizons	Project Management Fundamentals		
08/15/2007	6.5	New Horizons	Microsoft Project 2003 – L1		
08/16/2007	6.5	New Horizons	Microsoft Project 2003 – L2		
09/05/2007	6.5	New Horizons	Microsoft Project 2003 – L1		
09/06/2007	6.5	New Horizons	Microsoft Project 2003 – L2		

Visit www.newhorizonscr.com, email events.cedarrapids@newhorizons.com, or call 319-294-9035.



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# **PMI Eastern Iowa Chapter Contacts**

#### 2007 Board of Directors

President Darin Hart, PMP president@pmieasterniowa.org Past President Bob Sanders, PMP pastpresident@pmieasterniowa.org VP of Communications and Publicity Doug Williams, PMP communications@pmieasterniowa.org VP of Education Jennifer Ruppert, PMP education@pmieasterniowa.org VP of Finance Leo Bertling, PMP finance@pmieasterniowa.org **VP** of Operations Paddy Puthige, PMP operations@pmieasterniowa.org VP of Outreach Dale Moore, PMP outreach@pmieasterniowa.org

### 2007 Directors - Note our director email addresses have changed!

Director At-Large atlarge@pmieasterniowa.org Open Jim Nicoll, PMP **Director of Certifications** certification@pmieasterniowa.org **Director of Corporate Outreach** David S Tominsky corpoutreach@pmieasterniowa.org Director of Individual Outreach Bhaskar Pulikal, PMP indoutreach@pmieasterniowa.org Director of University Outreach George Hollins, PMP unioutreach@pmieasterniowa.org **Director of Logistics** Steve Sawyer, PMP logistics@pmieasterniowa.org Director of Marketing Jamie Winders marketing@pmieasterniowa.org **Director of Member Relations** Glenda Dixon, PMP membership@pmieasterniowa.org Director of Newsletter newsletter@pmieasterniowa.org Open Director of Professional Development Barry Ehrig, PMP professional@pmieasterniowa.org **Director of Programs** Tammy Sweat, PMP programs@pmieasterniowa.org Director of Technology Sandra Spengler technology@pmieasterniowa.org **Director of Volunteers** Angie Zimmerman, PMP volunteers@pmieasterniowa.org Director of Website **Brian Tompkins** website@pmieasterniowa.org

### **Other Contacts**

Chapter Monthly Program Registration Program Registration programregistration@pmieasterniowa.org
Chapter Training Registration Training Registration trainingregistration@pmieasterniowa.org
Chapter Web Mail Administrator Web mail No longer active— send to communications
Chapter Website Administrator Webmaster webmaster@pmieasterniowa.org

# **PDU University Series**

(Course Value: 4 PDUs)

# **Project Human Resources Management and Soft Skills**

#### **Course Description:**

**Project Human Resources Management and Soft Skills Workshop:** Projects rarely fail due to technical problems. The most common reason for failed projects stems around the inability to effectively work and communicate with others. Project management is an art and a discipline. Success is dependent upon a project manager's ability to swiftly navigate the day-to-day challenges of working with others. This workshop will challenge participants and hone in soft skills for the various interactions with team members, management, vendors and sponsors that a project manager must deal with throughout the life of a project. The course will focus on understanding and develop project team members, developing project manager leadership skills, conflict management, negotiation skills, motivating the team, interacting with management and executives, and how to make tough decisions easier. The objectives of the class are as follows:

- Develop an understanding what motives project team members and learn how to leverage each team member effectively
- Assess the project manager's leadership skills and improve team cohesion
- Determine the team's needs and understand how their needs impact the project
- Discuss negotiation tactics to effectively handle sticky situations with customers, team members, vendors and sponsors
- Learn how to say "no" without turning people away
- Leverage conflict management to the advantage of the project through emotional intelligence
- Understand methods to motivate team members
- Develop skills to handle the tough decisions a project manager faces each day

#### Course Date & Location:

August 20 (5:00pm – 9:00pm) Kirkwood Community College Nielson Hall Room 212 6301 Kirkwood Blvd. SW Cedar Rapids, Iowa 52406

#### Instructor:

**Jamie Northrup, PMP** has served as a Sr. Manager, Program Manager, and Project Manager in the Aerospace Engineering, Telecommunications, and Academic Industries. He is an original OPM3 team member and OPM3 Second Edition Core team member. He is trained in CMMI through the Software Engineering Institute at Carnegie Mellon University and has taught technology classes as an adjunct professor with Kirkwood Community College.

#### Cost

The cost of the August 20 "Project Human Resources Management and Soft Skills Workshop" class is \$125.00 for chapter members and \$150.00 for non-chapter members. There are no prerequisites to this course and all of the materials will be provided. Please make checks payable to: PMI, Eastern Iowa Chapter. Please make checks payable and mail to: PMI, Eastern Iowa Chapter, P.O. BOX 1811, Cedar Rapids, IA 52401-1811.

This form must be completed, mailed, and received by COB August 13, 2007. In addition to sending in the form please send an e-mail to trainingregistration@pmieasterniowa.org so that we can reserve your seat. Please forward any questions or concerns to professional@pmieasterniowa.org.

Required Sign-up Inforn	nation	
Name, First, MI, Last:		PMI ID #:
E-mail:		Phone #:
Company:		

#### **PMI Eastern Iowa Chapter**

#### **Shirt Order Form**

(One [1] each shirt per form. Please check-off desired shirt options.)

Name:\_\_\_\_\_ Phone:\_\_\_\_\_ Email:\_\_\_\_\_

Long Sleeve, Woven Shirt \$30.00		or	Short Sleeve, Knit (Golf) Shirt \$28.00	
	Unisex, Long Sleeve, Woven Shirt			Unisex, Short Sleeve, Knit Shirt
	Ladies, Long Sleeve, Woven Shirt			Ladies, Short Sleeve, Knit Shirt
Co	lor:		Co	lor:
	Black			Black
	White			White
	Light Stone			(Dark) Stone
	Royal (Blue)			Faded Blue
	Light Blue			Light Blue
	Navy (Dark Blue)			Navy (Dark Blue)
	Classic Navy (Very Dark Blue)			Classic Navy (Very Dark Blue)
	Red			Sunset Red
	Burgundy (Red)			Burgundy (Red)
	Dark Green			Yellow
Siz	Size:		Size:	
	XS = Xtra Small			XS = Xtra Small
	S = Small			S = Small
	M = Medium			M = Medium
	L = Large			L = Large
	XL = Xtra Large			XL = Xtra Large
	XXL = 2 Xtra Large			XXL = 2 Xtra Large
	XXXL = 3 Xtra Large			XXXL = 3 Xtra Large
	Tall size - optional for Unisex L to XXXL			Tall size - optional for Unisex L to XXXL
Embroidery Design:			Embroidery Design:	
	PMI Eastern Iowa Chapter			PMI Eastern Iowa Chapter
	PMI Eastern Iowa Chapter, PMP Certified			PMI Eastern Iowa Chapter, PMP Certified

#### Notes:

Tall size is optional for Unisex L to XXXL. Please ask for availability of additional sizes not listed.

Shirts will be delivered at chapter meetings following completion by shirt vendor. Prices are inclusive of taxes.

Payment must accompany order; make checks payable to: PMI Eastern Iowa Chapter.

Mail check and this order form to: PMI Eastern lowa Chapter

Shirt Order PO Box 1811

Cedar Rapids, IA 52406-1811