

Building professionalism in project management.TM

# 100's NUGGET

# Project Management Institute Eastern Iowa Chapter

P.O. Box 1811 Cedar Rapids, IA 52406-1811

http://www.pmieasterniowa.org communications@pmieasterniowa

We have added a new monthly section to help our chapter members and guests better understand what the chapter leadership team does.

See page 3.

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# 2007 Issue 03 March 2007

# **Our Next Chapter Meeting - March 13th**

The March chapter dinner meeting will be held Tuesday, March 13, 5:45 – 8:00 PM at the Quality Inn & Suites Highlander, 2525 North Dodge, Iowa City - The Quality Inn phone number is (319) 354-2000.

Program: "Quality Improvement Projects - Practices and Pitfalls" by Mark Latta

Every project has its own challenges, but quality improvement projects have a set of challenges that are unique. Fortunately, project management techniques can help overcome project pitfalls and help bring your quality improvement project to a successful completion. Join us as Mark Latta discusses some of the challenges he's encountered in his role as a Senior Process Engineer for Pearson Educational Measurement. We'll be discussing the problem quality projects face, and how project management principles can help prevent improvement project pitfalls.

Mark Latta is a Senior Process Engineer for Pearson Educational Measurement. His current focus is Pearson's electronic testing products. He is an ASQ certified quality auditor and received his PMP in 2005.

#### **Program Schedule:**

5:45 - 6:15 Social time (cash bar available)

6:15 - 6:55 Dinner

6:55 - 7:00 Opening by Chapter President / Chapter Officers

7:00 - 7:50 Presentation

7:50 - 8:00 Final announcements and wrap up

#### Our Dinner Buffet Menu (subject to change):

- Sliced Baked Ham
- Chicken Fettuccine Alfredo
- Honey Glazed Baby Carrots
- Garnished Rice Pilaf
- Tossed Salad
- · Fresh Fruit Salad
- Cottage Cheese
- Cheesecake Salad

#### Cost:

\$20.00 to chapter members and guests.

Please RSVP no later than Thursday, March 8th to ProgramRegistration@pmieasterniowa.org.

Steve Sawyer, Director - Logistics PMI Eastern Iowa Chapter

#### **Important Note:**

Your survey contributions help plan future meetings. Please remember to fill out a survey form after our chapter meetings. We especially appreciate any and all ideas within the "Suggestions for Future Meeting Topics" section.





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# President's Corner - by Darin Hart, PMP

Chapter Members and Guests,

One of the items that your PMI Eastern lowa Chapter Leadership team has been working on in the early part of 2007 is to ensure that we provide a variety of opportunities that allow you to obtain those PDU's necessary to retain your PMP certification. This is one of the items that we were able to identify as an area of focus after analyzing the results from the 2006 Chapter survey. Even if you are not in need of additional PDU's, I believe these items will be of interest and value.



The main mechanism that we have offered for obtaining PDU's has been attendance at our monthly chapter meetings. Additional opportunities that we offer for obtaining PDU's is volunteering in your local PMI Chapter as a VP, Director or committee team member, attending one of our Chapter Sponsored training sessions, or presenting at one of our chapter meetings. Your leadership team is working on additional ways to provide opportunities for you to obtain PDU's including: providing project management services to non-profit organizations, one hour project management web seminars, a chapter sponsored Professional Development Day and additional project management training opportunities through a variety of training providers. Please look for these additional opportunities to begin to be announced over the next few months.

If you are currently looking for ways to obtain additional PDU's and want to combine this with volunteering in your local PMI Chapter we have immediate openings for the following: Director of Corporate Outreach, Director of Newsletter and Project Manager for our 2008 Professional Development Day. The Project Manager for our 2008 Professional Development Day is a new opportunity to help manage your chapters first annual Professional Development Day. Please contact Angie Zimmerman our Director of Volunteers at director.volunteers@pmieasterniowa.org or me at president@pmieasterniowa.org if you are interested in any of these opportunities.

We hope that our efforts meet your needs however if they do not and you have additional ideas regarding PDU opportunities please contact Jim Nicoll our Director of Certifications at director.certifications@pmieasterniowa.org or you may contact me at president@pmieasterniowa.org

Darin Hart, PMP 2006 President, PMI Eastern Iowa Chapter

# **Get Noticed** — Eastern Iowa Chapter Shirts Are Available For Order



Our Eastern Iowa Chapter of PMI is pleased to offer chapter-branded shirts for sale to its members. The Shirt Order Form is available at the end of our 100's Nugget and on the chapter website, and provides the options and instructions for ordering the two styles of shirts being offered: a long sleeve woven shirt (\$30) and a short sleeve knit golf shirt (\$28). Options include Ladies and Unisex (male or female) cut, sizes from extra small to triple X, and many color choices to fit your current wardrobe. Embroidery design choices are PMI Eastern Iowa Chapter and PMI Eastern Iowa Chapter - PMP Certified.

Completed Shirt Order Forms and checks can be mailed to the chapter PO Box on the form. Comments and questions should be emailed to director.certifications@pmieasterniowa.org.

#### Madison PMI - PDD 2007

The Madison, WI chapter is having a professional development day in April. For more details, take a look at the flyer they have provided and we have included later in our monthly newsletter.



# 100's Nugget

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# **Getting To Know Our Chapter Leadership Roles**

We are adding a new section to the newsletter to help our chapter's members and guests become aware of what the chapter's leadership team does. We welcome your comments and questions by email to communications@pmieasterniowa.org.

This month we are profiling the Director of Logistics, currently staffed by Steve Sawyer, PMP. Steve was asked to provide his thoughts on the Logistics role and to explain how he is able to serve the Eastern lowa Chapter in this capacity. According to Steve, "The Director of Logistics is a very important role because without this support, the monthly Chapter meetings would not happen!" He went on to explain the multiple steps that must be executed in order to conduct a smooth, successful meeting. The process includes gathering RSVP's, booking hotel and meal accommodations, creating name badges, taking care of the needs of the presenter, and post-meeting analysis of attendance and feedback forms.

Asked if there was anything the Chapter members could do to help in the monthly meeting process, Steve said, "A few things come to mind; RSVP'ing by the deadline (which is now always the Thursday prior to the monthly meeting date), following through on the RSVP by attending, and leaving feedback on the preprinted forms. All of these things help pull off a successful meeting as well as help to improve the quality of future meetings". Steve added that if somebody forgets to RSVP, they are certainly still welcome at the meeting, they just won't have a name badge and it could cause the hotel accommodations (for seating and food prep) to be less plentiful if several people don't RSVP.

We next turned to how Steve feels about being in a Chapter leadership role and what he gains from serving as the Director of Logistics. "I think the Logistics position is a great opportunity to serve the Chapter in a significant way and I also get to communicate with about 350 Chapter members and guests every month. There is a nice feeling of satisfaction following a meeting that comes off without a hitch! Of course, it's also nice to earn 5 PDU's for being a volunteer."

Steve encourages anybody who is interested in volunteering to take the plunge. "With our new board structure, there are several director positions that become available every year. The director-level, is a good way to get involved to test the waters for a possible run at a VP spot!"

# Chapter Sponsored Professional Development (subject to change)

The following chapter sponsored professional development opportunities are available.

Date	Time	Course ID	Cost	PDUs	Location	Title
3/19/07	5-9 pm	C100-2700	125 PMI Member 150 Non-Member	4	Kirkwood	Project Scope and Requirements Management Workshop
4/16/07	5-9 pm	C100-2800	125 PMI Member 150 Non-Member	4	Kirkwood	Project Cost Management
5/21/07	5-9 pm	C100-2900	125 PMI Member 150 Non-Member	4	Kirkwood	OPM3 Workshop

Send questions to director.professional@pmieasterniowa.org.

#### A PDU's Reminder

#### Eastern Iowa Chapter Drops Chapter Meeting PDUs from 1.5 to 1.0

It is the Project Management Institute's PMP recertification policy to typically grant 1.0 PDU (Professional Development Unit) for 1.0 contact hour of Project Management training. As a Chartered Chapter of PMI, the Eastern Iowa Chapter is authorized to issue PDUs for Project Management (PM) training, and must designate the number of PDUs granted to PMPs for attending Chapter meetings where PM training is provided. In as much as the Chapter meeting programs typically average about 1.0 hour, effective with the January 2007 meeting the Chapter will begin awarding 1.0 PDUs per meeting. This change was submitted to PMI Global for review and comment, who informed us that 1.0 is typical for other chapter meeting PDU awards.



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# **Chapter Meeting Program Recap - February 13, 2006**

## "Every PMP Can Implement OPM3" by Jamie Northrup

The February PMI Eastern Iowa Chapter meeting that was scheduled for February 13th from 7:30 to 9:00 am at the Clarion Hotel and Convention Center in Cedar Rapids was CANCELLED due to a forecasted winter storm.

We anticipate inviting the speaker back for a meeting later this year.



# Chapter Meetings Schedule (subject to change)

	Date and Time	Location	Topic and Presenter	
2	March 13 5:45 - 8:00 PM	Quality Inn & Suites Highlander 2525 North Dodge, Iowa City	"Quality and Project Management" by Mark Latta	
) 5	April 10 7:30 - 9:00 AM	Clarion Hotel & Convention Center, 525 33rd Ave SW, Cedar Rapids	"Task Explosion" by Paul Postler	
	May 8 5:45 - 8:00 PM	Quality Inn & Suites Highlander 2525 North Dodge, Iowa City	TBD	

## Check Out The PMI Global Website

Do you sometimes desire to know what is going on at the PMI Global level? Consider investing some time on the PMI global website (www.pmi.org) to learn more about PMI news items and events like the following:

- Construction Extension to the PMBOK® Guide Third Edition Exposure Draft is now live.
- PMI is now accepting applications for the PMI Leadership Institute Master Class of 2008.
- We invite you to participate. Five new research surveys are now available online.
- Mark your calendars for the PMI Global Congress 2007 North America in Atlanta, GA.
- This year PMI Global Congress 2007 Latin America will take place in Cancun, Mexico.
- PMI's new Code of Ethics and Professional Conduct becomes effective 1 January, 2007. It is applicable to all PMI members and those receiving certification from PMI. Click on Institute Policies under About PMI.
- The 2007 registration is now open for eSeminarsWorld and PMMM.
- PMI Board of Directors election results announced.

# Guess when PMI's 250,000th member will join.

PMI's 250,000th Member Race is underway and anyone may enter! The individual (member or nonmember) who guesses closest, without exceeding, the date and time that the 250,000th member joins PMI will be the winner. If no one guesses correctly, then the contest winner will be the individual who guesses closest without exceeding the actual time the 250,000th member joins. Visit the contest

> web page for information on rules, prizes, incentives and information on how members and nonmembers may enter the race. The sooner you enter, the better your chances to win.

http://www.pmi.org/prod/groups/public/documents/info/250KMemberRace.asp



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# **Membership Update**

OH NO! We fell below the 300 members count!

Help us achieve 300 by asking just one friend to become a new member this month.

The PMI Eastern lowa Chapter membership stands at **297**, with **152 PMP®s**. Our chapter has representation from 57 companies. The top five are listed below.

- Pearson (132 members, 77 PMPs)
- Rockwell Collins (22 members, 8 PMPs)
- Intermec Technologies (17 members, 11 PMPs)
- Aegon (10 members, 2 PMPs)
- FPL Energy (9 members, 7 PMPs)

#### New PMP®s:

No update to report.

#### **New Members:**

No update to report.

#### Welcome Back:

No update to report.

#### **PMI Chapter Transfers:**

If you have a need to transfer chapters because you have moved or relocated due to employment location changes, be sure to update your membership data at the PMI global website, www.pmi.org.

#### **PMI Member Contact Updates:**

Update your membership data at the PMI global website, www.pmi.org.

# **Important Notice To Our Chapter Members**

We need your help with your personal email addresses!

As a member, you are requested to keep and update personal contact data within the PMI Global membership records. This contact data is made available to our Chapter so that we may update our membership records, including our email distribution listings.

Recently, our email domain (pmieasterniowa.org) has been "blacklisted" by msn and hotmail as being a SPAM source. As a result, we are no longer able to successfully send our chapter email communications to msn and hotmail email addresses.

If you are (or intend on) using msn or hotmail for your PMI registered email address, we need for you to choose another provider. PMI members should login to the PMI Global membership site and adjust your membership preferred email address to an email address provided by someone other than msn or hotmail.

#### Thank you,

Doug Williams, PMP, VP of Communications and Publicity

#### IEEE ProCon 2007—Cedar Rapids

Plan to attend the Tenth Annual IEEE Cedar Rapids Section professional development conference, ProCon 2007, with the theme "The Leadership Quest". For more details, take a look at the flyer they have provided and we have included later in our monthly newsletter.



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# Priority Management Training Schedule (subject to change)

The following Priority Management sponsored professional development opportunities are available.

Date	Course ID	PDUs	Location	Title	
03/20/07	1161-TN060100	7	Web workshop at your desk	Working Smart with Microsoft Outlook	
04/20/07	1161-TN060100	7	Web workshop at your desk	Working Smart with Microsoft Outlook	
04/20/07	1161-TN070100	7	Web workshop at your desk	Working Smart with Lotus Notes	
05/10/07	1161-TN060100	7	Cedar Rapids, IA	Working Smart with Microsoft Outlook	
10/23/07 – 10/25/07	1161-PMB00020	21	Cedar Rapids, IA	Project management breakthroughs	

Please find more details at http://www.prioritymanagement.com/rsmith/workshop\_schedule/ or send questions to rsmith@prioritymanagement.com.

# New Horizons Training Schedule (subject to change)

The following courses are available at New Horizons of Cedar Rapids in the coming months.

Date	PDUs	Location	Title	
03/08/07	13	New Horizons	Scope and Requirements Management	
03/12/07	6.5	New Horizons	Microsoft Project 2003 – L1	
03/13/07	6.5	New Horizons	Microsoft Project 2003 – L2	
04/09/07	13	New Horizons	Schedule and Cost Control	
04/23/07	6.5	New Horizons	Microsoft Project 2003 – L1	
04/24/07	6.5	New Horizons	Microsoft Project 2003 – L2	
05/17/07	6.5	New Horizons	Project Management – Risk Management	
05/18/07	6.5	New Horizons	Project Management – Quality Management	
06/04/07	19.5	New Horizons	Introduction to Project Management	
07/09/07	19.5	New Horizons	Project Management for Professionals Exam Preparation	

Visit www.newhorizonscr.com, email events.cedarrapids@newhorizons.com, or call 319-294-9035.





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outreach@pmieasterniowa.org

# **PMI Eastern Iowa Chapter Contacts**

#### 2007 Board of Directors

President Darin Hart, PMP president@pmieasterniowa.org Past President Bob Sanders, PMP pastpresident@pmieasterniowa.org VP of Communications and Publicity Doug Williams, PMP communications@pmieasterniowa.org VP of Education Jennifer Ruppert, PMP education@pmieasterniowa.org VP of Finance Leo Bertling, PMP finance@pmieasterniowa.org **VP** of Operations Paddy Puthige, PMP operations@pmieasterniowa.org

Dale Moore, PMP

## 2007 Directors

VP of Outreach

Director At-Large Kristi Burkle, PMP director.atlarge@pmieasterniowa.org Jim Nicoll, PMP **Director of Certifications** director.certifications@pmieasterniowa.org **Director of Corporate Outreach** director.corpoutreach@pmieasterniowa.org Open Bhaskar Pulikal, PMP Director of Individual Outreach director.indoutreach@pmieasterniowa.org Director of University Outreach George Hollins, PMP director.unioutreach@pmieasterniowa.org **Director of Logistics** Steve Sawyer, PMP director.logistics@pmieasterniowa.org Director of Marketing Jamie Winders director.marketing@pmieasterniowa.org **Director of Member Relations** Glenda Dixon, PMP director.memberrelations@pmieasterniowa.org Director of Newsletter director.newsletter@pmieasterniowa.org Open Director of Professional Development Barry Ehrig, PMP director.professional@pmieasterniowa.org **Director of Programs** Tammy Sweat, PMP director.programs@pmieasterniowa.org Director of Technology Sandra Spengler director.technology@pmieasterniowa.org **Director of Volunteers** Angie Zimmerman, PMP director.volunteers@pmieasterniowa.org Director of Website **Brian Tompkins** director.website@pmieasterniowa.org

# **Other Contacts**

Chapter Monthly Program Registration Program Registration programregistration@pmieasterniowa.org
Chapter Training Registration Training Registration trainingregistration@pmieasterniowa.org
Chapter Web Mail Administrator Web mail webmail@pmieasterniowa.org
Chapter Website Administrator Webmaster webmaster@pmieasterniowa.org

# **PDU University Series**

(Course Value: 4 PDUs)

# Project Scope / Requirements Management & Change Contro

#### **Course Description:**

This course will enable participants to effectively manage the scope and requirements of a project. As part of the Triple Constraints, Scope is often the most challenging part of the constraints to manage. In this class the participants will participate in group exercises that will enable them to learn the skills needed to properly manage the Scope of a project. Upon completion of this course, participants will be able to:

- determine the business need that is driving a project and construct business case project charter
- construct a project scope statement based on customer high level requirements
- define detailed project scope by using the use case and user story method of capturing user requirements
- · create a work breakdown structure (WBS) based on use cases and user stories
- learn to capture customer acceptance criteria as a basis for delivery and sign-off
- understand the scope commitment process how do baseline project requirements
- understand best practices for dealing with the project change requests
- determine how to properly verify scope; and determine how to control project scope during the execution phase of the project
- obtain customer sign-off for project deliverables

#### Course Date & Location:

March 19 (5:00pm – 9:00pm) Kirkwood Community College Nielsen Hall Room 212b 6301 Kirkwood Blvd. SW Cedar Rapids, Iowa 52406

#### Instructor:

Jamie Northrup, PMP has served as a Sr. Manager, Program Manager, and Project Manager in the Aerospace Engineering, Telecommunications, and Academic Industries. He is an original OPM3 team member and OPM3 Second Edition Core team member. He is trained in CMMI through the Software Engineering Institute at Carnegie Mellon University and has taught technology classes as an adjunct professor with Kirkwood Community College.

#### Cost:

The cost of the March 19 "Project Scope / Requirements Management & Change Control" class is \$125.00 for chapter members and \$150.00 for non-chapter members. There are no prerequisites to this course and all of the materials will be provided.

Please mail checks to: P.O. BOX 1811, Cedar Rapids, IA 52401-1811.

This form must be completed, mailed, and received by COB March 12, 2007. In addition to sending in the form please send an e-mail to trainingregistration@pmieasterniowa.org so that we can reserve your seat.

Please forward any questions or concerns to director.professional@pmieasterniowa.org.

Required Sign-up Information		Project Scope / Requirements Management & Change Control		
Name, First, MI, Last:		PMI ID #		
E-mail:		Phone #		
Company:				

#### **PMI Eastern Iowa Chapter**

#### **Shirt Order Form**

(One [1] each shirt per form. Please check-off desired shirt options.)

Name:\_\_\_\_\_\_ Phone:\_\_\_\_\_ Email:\_\_\_\_\_

Long Sleeve, Woven Shirt \$30.00		or	Short Sleeve, Knit (Golf) Shirt \$28.00		
	Unisex, Long Sleeve, Woven Shirt		Unisex, Sh	ort Sleeve, Knit Shirt	
	Ladies, Long Sleeve, Woven Shirt		Ladies, Sh	ort Sleeve, Knit Shirt	
Co	blor:		Color:		
	Black		Black		
	White		White		
	Light Stone		(Dark) Stor	ne	
	Royal (Blue)		Faded Blue	9	
	Light Blue		Light Blue		
	Navy (Dark Blue)		Navy (Darl	( Blue)	
	Classic Navy (Very Dark Blue)		Classic Na	vy (Very Dark Blue)	
	Red		Sunset Re	d	
	Burgundy (Red)		Burgundy (	(Red)	
	Dark Green		Yellow		
Size:			Size:		
	XS = Xtra Small		XS = Xtra	Small	
	S = Small		S = Small		
	M = Medium		M = Mediu	m	
	L = Large		L = Large		
	XL = Xtra Large		XL = Xtra l	_arge	
	XXL = 2 Xtra Large		XXL = 2 Xt	ra Large	
	XXXL = 3 Xtra Large		XXXL = 3	Ktra Large	
	Tall size - optional for Unisex L to XXXL		Tall size - o	optional for Unisex L to XXXL	
Embroidery Design:			Embroidery Design:		
	PMI Eastern Iowa Chapter		PMI Easter	rn Iowa Chapter	

## **Notes:**

Tall size is optional for Unisex L to XXXL. Please ask for availability of additional sizes not listed.

Shirts will be delivered at chapter meetings following completion by shirt vendor. Prices are inclusive of taxes.

PMI Eastern Iowa Chapter, PMP Certified

Payment must accompany order; make checks payable to: PMI Eastern lowa Chapter.

Mail check and this order form to: PMI Eastern lowa Chapter

PMI Eastern Iowa Chapter, PMP Certified

Shirt Order PO Box 1811

Cedar Rapids, IA 52406-1811

# 6<sup>th</sup> Annual Professional Development Day



"Educating and Promoting Professional smin Project Management"

PMI South Central Wisconsin Chapter PO BOX 5332 Madson, WI 53705

#### Event Information

Date: Fridey, April 27th, 2007

Location: American Family Insurance Training Center – Building A 8000 American Parkway Madison, WI 53783

House: 6:00am - 4:30pm

Contact: Debra Earl, PMP Email: pddinfo@pmi-madleon.org

# Sponsor-Vendor Information

If you would like to be a sponsor or an exhibitor:

Contact: Coco Chaussão, PMP Email: padaponsor@pmi-madeon.org

> Continental breakfast and lunch included

April 27th, 2007 - Madison, Wisconsin



# The PMI South Central Wisconsin Chapter invites you to an educating and networking day

View and hear about the latest Project Management tools.
Listen and learn from industry acclaimed speakers.
Participate in various tracks covering many topics including...

- Capturing Project Management Best Practices
- Enterprise Project Management
- Emerging Trends in Project Management
- Combining Project Management & Six Sigma Best Practices
- · Coaching and Mentoring
- Navigating the Political Climate
- Generation in the workforce

Early registration (before 4/1/07): \$200 members, \$235 non-members Late registration (from 4/1/07 to 4/15/07): \$225 members, \$280 non-members

Register on line at www.pmi-madison.org

Earn 5 PDUs towards obtaining or maintaining your PMP certification
Numerous door prizes

# **IEEE ProCon 2007**

<sup>10th</sup> Annual IEEE Cedar Rapids Section Professional Conference

# The Leadership Quest!

Tuesday May 1, 2007 Marriott Hotel 1200 Collins Road NE, Cedar Rapids Starting at 8:30 am



Plan to attend the Tenth Annual IEEE Cedar Rapids Section professional development conference, **Pro-Con 2007**, with the theme "**The Leadership Quest**". This one-day, two-track regional event for engineers, technical professionals and others will be held **May 1**, **2007**, at the Marriott Hotel (formally the Collins Plaza) in Cedar Rapids. The two tracks being offered this year include **Leadership Development** and **Project Management**. ProCon, sponsored by the Cedar Rapids IEEE section, has been very successful in delivering this type of training to engineers and technical professionals for the past nine years.

## **Choose from Two Parallel Workshop Tracks**

Leadership Skills Workshop with Don C. Bramlett, PE, SMIEEE. Don is presently a Project Engineer in Fossil Power Generation with the Detroit Edison Company, a major subsidiary of DTE Energy.

Course Overview: The Leadership Skills workshop is intended to help prepare participants in interpersonal, group, team and leadership skills. The workshop is targeted to those in management or leadership roles in business, industry, academia or volunteer activities. However, anyone interested in further developing these skills in dealing with people and working within any type of organization will benefit from the workshop. The format for the workshop includes the presentation of the core material and interactive participation, using exercises, case studies and open discussion. PDH's: 7

Capitalizing on Processes & Methodologies for Project Management with Martin C. VanDer-Schouw, PMP. Martin VanDerSchouw, PMP currently serves as President and CEO of Looking Glass Development, LLC. Looking Glass Development is a PMI Global Registered Education Provider and a Certified Microsoft Solutions Provider.

**Course Overview:** Process, process, everyone these days seems to have a process that will magically solve all your organization's problems. In the 90's it was TQM, in the late 90's and early 21st century it was Six Sigma. Today it is Agile Six Sigma, TOC, Agile Development and Project Management. Over 80% of the organizations that attempt to employ one of these tools fail. At an average cost of almost \$600,000 it is critical that we all understand how to avoid becoming another one of these statistics. This course will look at the various methodologies for development and the other major business process drivers in existence today. The focus will be on gaining clear understanding on how and when to use these various tools and how to effectively manage teams in such complex environments so that you are not one of the people leading the 7 out of 10 failed projects. **PDU/PDH's: 7.** 

For a more detailed outline, up-to-date conference information, and to register on-line after March 1<sup>st</sup> please visit <u>www.procon2007.org</u>